

Statistical bulletin

Index of Services, UK: November 2023

Movements in the volume of output for the UK services industries. Figures are seasonally adjusted.



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1 . Main points

- Services output growth for the three months to November 2023 was estimated to have been flat at 0.0% when compared with the three months to August 2023.
- The main positive contributing sectors over the three months to November 2023 were "education" (1.5%) and "human health and social work activities" (1.4%), with both sectors being affected by recent industrial action over recent months.
- The main negative contributing sectors over the three months to November 2023 period were "information and communication" (down 0.7%), "arts, entertainment and recreation" (down 3.1%), and "other services activities" (down 2.4%).
- We estimate that monthly services output has increased by 0.4% in November 2023; this follows a fall of 0.1% in October 2023 (upwardly revised by 0.1 percentage points).
- The Index of Services (IoS) saw monthly increases in 9 of the 14 sectors in November 2023; the largest contributing sectors to growth were "information and communication" (1.5%), "wholesale and retail trade; repair of motor vehicles and motorcycles" (0.5%), and "professional, scientific and technical activities" (0.6%).
- This monthly rise in November 2023 was partially offset by falls in "financial and insurance activities" and "education", which both decreased 0.2%.
- For further and detailed analysis of the effect on our monthly IoS estimate, please see our [GDP monthly estimate, UK: November 2023 bulletin](#), published 12 January 2024.

2 . Index of Services data

[Index of Services time series](#)

Dataset | Dataset ID: IOS1 | Released 12 January 2024

Monthly movements in output for the services industries: distribution, hotels and restaurants; transport, storage and communication; business services and finance; and government and other services.

[Monthly Business Survey turnover of services industries](#)

Dataset | Released 12 January 2024

Monthly Business Survey services industries' total turnover - current price and non-seasonally adjusted, UK.

[Index of Services, main components and sectors to four decimal places](#)

Dataset | Released 12 January 2024

Monthly historical movements in output for services and their industry components, by chained volume indices of gross value added, UK.

[Index of Services revisions triangles](#)

Dataset | Released 12 January 2024

Monthly chained volume indices in gross value added for services and its main components.

All data related to the Index of Services are available on the [Related data page](#).

3 . Measuring the data

Response Rates for November 2023

For November 2023, the response rates were 70.1% based on forms returned and this accounted for 82.1% of total turnover coverage of the sample population. For further information, see our [Current and historical Monthly Business Survey \(services\) response rates dataset](#).

Data sources and collection

The Index of Services (IoS) is compiled using data from several different sources (share of overall economy based on latest gross value added (GVA) weights):

- Office for National Statistics (ONS) Monthly Business Survey (34.1%)
- ONS Retail Sales Inquiry (4.9%)
- ONS Government Expenditure (14.8%)
- ONS Households' Expenditure (11.5%)
- ONS Finance Expenditure (5.7%)
- ONS Households and non-profit institutions serving households (1.9%)
- Other (4.4%)

The Monthly Business Survey (MBS) data are published alongside this release in our [MBS turnover of services industries dataset](#).

Data relating to the retail industry are broadly comparable with our [Retail sales, Great Britain: November 2023 bulletin](#), published on 22 December 2023.

For further information on what is included within Other, please see our [GDP\(o\) data sources catalogue](#).

The percentage of each data source is based on their gross value-added weight. The [GDP\(o\) methods and sources pages](#) provide more information on the data that underpin these statistics; of particular note is the GDP (o) data sources catalogue.

From February 2018, value added tax (VAT) data have also been included across 64 production industries for small- and medium-sized businesses. For more information, see our [VAT turnover data in National Accounts: background and methodology](#).

Quality and methodology

More quality and methodology information on strengths, limitations, appropriate uses, and how the data were created is available in our [Index of Services QMI](#).

Additional bank holiday in May 2023 for the Coronation of King Charles III

There was an additional bank holiday for the coronation of King Charles III on Monday 8 May 2023. While adjustments are made for regular calendar effects, there was no explicit adjustment for this event. However, the timing of the bank holiday indirectly affects the number of trading days, which could affect GDP estimates positively or negatively, depending on the sector. This should be considered when interpreting monthly and three-month movements over recent months since May 2023.

Revisions to IoS

In line with the [National Accounts revision policy](#), this release gives data for November 2023, with October 2023 also open for revision.

We have also included revisions to monthly data from January 2022 to September 2023 as a result of revisions incorporated in the [GDP quarterly national accounts, UK: July to September 2023 publication](#), released on 22 December 2023.

Updates to monthly GDP methods and data sources in Blue Book 2023

A number of changes have been made to the methods and data sources used in compiling monthly GDP and output approach to measuring GDP estimates as part of [Blue Book 2023](#).

For further information on the updates please see Section 10: Measuring the data of our [GDP monthly estimate, UK: November 2023 bulletin](#).

Office for Statistics Regulation (OSR) review of GDP

The [OSR completed a review](#) of the practices around the preparation and release of information about revisions to estimates of GDP in our [Impact of Blue Book 2023 article](#), released on 1 September 2023. This covers:

- processes and quality assurance in making revisions to GDP
- potential improvements to early estimates of GDP enabled through enhanced access to data
- communication of revisions to GDP and the story behind the most recent set of revisions, particularly uncertainty in early estimates of GDP

We have already started work looking into the [recommendations of this review](#) and will set out plans more fully during January 2024.

4 . Related Links

[GDP monthly estimate, UK: November 2023](#)

Bulletin | Released 12 January 2024

Gross domestic product (GDP) measures the value of goods and services produced in the UK. It estimates the size of and growth in the economy and includes the Index of Production (IoP), Index of Services (IoS) and construction output in Great Britain.

[Index of Production, UK: November 2023](#)

Bulletin | Released 12 January 2024

Movements in the volume of production for the UK production industries: manufacturing, mining and quarrying, energy supply, and water and waste management. Figures are seasonally adjusted.

[Producer price inflation, UK - Office for National Statistics \(ons.gov.uk\)](#)

Bulletin | Released 20 December 2023

Changes in the prices of goods bought and sold by UK manufacturers including price indices of materials and fuels purchased (input prices) and factory gate prices (output prices).

5 . Cite this statistical bulletin

Office for National Statistics (ONS), released 12 January 2024, [ONS website, statistical bulletin, Index of Services, UK: November 2023](#)

		Industry sections (SIC2007)				
		Total service industries	Distribution hotels and restaurants	Transport, storage and communication	Business services and finance	Government and other services
Section		G-T	G and I	H and J	K-N	O-T
2019 weights		1000	167	130	428	275
		S2KU	S2MV	KI7B	KI7L	KI7T
	2018	98.3	100.1	93.7	99.2	97.9
	2019	100.0	100.0	100.0	100.0	100.0
	2020	88.1	79.4	91.2	96.3	79.3
	2021	97.7	96.1	99.0	101.3	92.7
	2022	103.2	101.0	107.3	104.0	101.4
	2022 Q3	103.2	100.3	108.1	104.2	100.8
	Q4	103.5	100.5	108.2	104.8	101.3
	2023 Q1	103.9	100.1	109.7	105.1	101.8
	Q2	103.8	100.0	109.4	104.5	102.3
	Q3	103.6	99.8	108.1	104.3	102.5
	2022 Sep	102.8	99.2	107.5	104.0	101.1
	Oct	103.7	100.8	108.3	104.8	101.7
	Nov	103.7	100.7	108.5	104.7	101.8
	Dec	103.1	99.9	107.7	104.9	100.2
	2023 Jan	104.1	100.8	110.9	104.9	101.6
	Feb	104.1	100.5	109.8	105.3	101.7
	Mar	103.6	98.9	108.5	105.0	102.0
	Apr	103.8	100.1	109.3	104.9	101.9
	May	103.7	99.6	109.1	104.5	102.3
	Jun	103.9	100.3	109.7	104.3	102.7
	Jul	103.5	99.9	107.9	104.3	102.3
	Aug	103.6	100.0	108.3	104.3	102.4
	Sep	103.6	99.6	108.1	104.3	103.0
	Oct	103.5	99.7	107.5	104.2	102.8
	Nov	103.9	100.1	108.8	104.3	103.2
Percentage change, latest year on previous year		S222	S243	KI77	KI7G	KI7O
	2018	1.3	-1.3	7.4	0.5	1.4
	2019	1.8	-0.1	6.7	0.8	2.1
	2020	-11.9	-20.6	-8.8	-3.7	-20.7
	2021	10.9	21.1	8.4	5.2	16.9
	2022	5.6	5.1	8.5	2.7	9.4
Percentage change, latest month on same month a year ago		S26Q	S28R	KI7A	KI7I	KI7Q
	2022 Sep	1.2	-5.6	6.8	1.8	2.0
	Oct	1.5	-2.7	5.4	2.8	0.2
	Nov	1.0	-1.4	4.9	1.9	-0.8
	Dec	1.1	1.9	4.4	2.1	-2.3
	2023 Jan	1.6	0.2	4.4	2.4	-0.4
	Feb	0.8	-1.6	2.4	2.4	-0.8
	Mar	0.3	-2.7	2.0	1.7	-1.0
	Apr	0.8	-2.5	3.0	1.4	0.8
	May	0.0	-2.1	1.9	-0.2	0.6
	Jun	1.1	-0.8	3.5	0.3	2.5
	Jul	0.2	-1.1	-0.4	0.1	1.6
	Aug	0.2	-0.7	-0.2	-0.3	1.6
	Sep	0.8	0.4	0.6	0.3	1.9
	Oct	-0.2	-1.1	-0.7	-0.5	1.1
	Nov	0.1	-0.7	0.3	-0.3	1.3

1 The IOS output is designated as a National Statistic.

2 Indices reflect values measured at basic prices, which exclude "taxes less subsidies on products".

3 Estimates cannot be regarded as accurate to the last digit shown.

4 Any apparent inconsistencies between the index numbers and the percentage changes shown in these tables are due to rounding.

5 A complete run of data is available on the ONS website as a [Time series dataset](#)

continued

		Industry sections (SIC2007)				
		Total service industries	Distribution hotels and restaurants	Transport, storage and communication	Business services and finance	Government and other services
Section		G-T	G and I	H and J	K-N	O-T
2019 weights		1000	167	130	428	275
Percentage change, latest month on previous month						
		S222	S243	KI77	KI7G	KI7O
2022	Sep	-0.6	-1.5	-1.0	-0.6	0.3
	Oct	0.9	1.6	0.7	0.8	0.6
	Nov	0.0	0.0	0.2	-0.1	0.1
	Dec	-0.6	-0.8	-0.7	0.2	-1.6
2023	Jan	1.0	0.9	3.0	0.1	1.4
	Feb	0.0	-0.2	-1.0	0.3	0.1
	Mar	-0.5	-1.6	-1.2	-0.3	0.3
	Apr	0.2	1.1	0.8	-0.1	-0.1
	May	-0.2	-0.5	-0.2	-0.4	0.4
	Jun	0.2	0.7	0.6	-0.2	0.4
	Jul	-0.4	-0.4	-1.7	0.0	-0.4
	Aug	0.1	0.2	0.4	0.1	0.1
	Sep	0.1	-0.4	-0.2	-0.1	0.6
	Oct	-0.1	0.0	-0.6	0.0	-0.2
	Nov	0.4	0.4	1.2	0.1	0.3
Percentage change, latest 3 months on same 3 months a year ago						
		S2G6	S2I7	KI7C	KI7J	KI7R
2022	Sep	2.5	-3.7	7.4	2.7	3.8
	Oct	1.8	-4.2	6.5	2.6	2.0
	Nov	1.2	-3.3	5.7	2.2	0.5
	Dec	1.2	-0.8	4.9	2.2	-1.0
2023	Jan	1.2	0.2	4.6	2.1	-1.2
	Feb	1.2	0.1	3.7	2.3	-1.2
	Mar	0.9	-1.4	2.9	2.2	-0.8
	Apr	0.6	-2.3	2.5	1.8	-0.4
	May	0.4	-2.4	2.3	1.0	0.1
	Jun	0.7	-1.8	2.8	0.5	1.3
	Jul	0.5	-1.3	1.7	0.1	1.6
	Aug	0.5	-0.9	1.0	0.0	1.9
	Sep	0.4	-0.5	0.0	0.0	1.7
	Oct	0.3	-0.5	-0.1	-0.2	1.5
	Nov	0.2	-0.5	0.1	-0.2	1.4
Percentage change, latest 3 months on previous 3 months						
		S2BG	S2DH	KI7D	KI7K	KI7S
2022	Sep	0.0	-1.4	1.6	0.2	-0.2
	Oct	0.1	-1.0	0.9	0.2	0.4
	Nov	0.3	-0.7	0.4	0.2	1.0
	Dec	0.4	0.1	0.1	0.5	0.4
2023	Jan	0.3	0.2	0.9	0.4	0.0
	Feb	0.3	0.1	1.3	0.5	-0.4
	Mar	0.4	-0.4	1.4	0.3	0.5
	Apr	0.2	-0.6	0.1	0.2	0.6
	May	-0.1	-0.9	-0.5	-0.2	0.9
	Jun	-0.1	-0.1	-0.3	-0.5	0.5
	Jul	-0.2	0.1	-0.2	-0.7	0.6
	Aug	-0.1	0.5	-0.3	-0.5	0.4
	Sep	-0.2	-0.1	-1.2	-0.2	0.2
	Oct	-0.1	-0.1	-0.9	-0.1	0.3
	Nov	0.0	-0.3	-0.5	0.0	0.6

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Sources: For further information on these data please telephone 01633 456387; fax 01633 455300 or e-mail ios.enquiries@ons.gov.uk